

## 1. Introduction

Third Sector Support Wales is a network of support organisations for the third sector in Wales. This includes County Voluntary Councils and WCVA, the national body. Our shared goal is to enable the third sector and volunteers across Wales to contribute fully to individual and community well-being, now and for the future.

The survey should only take about five minutes and will help Third Sector Support Wales to plan for the future and improve how we collaborate with and support organisations across Wales. Please note that throughout this survey, where we refer to 'organisations' we also mean voluntary and community groups.

Thank you in advance for your time. We really appreciate your feedback.

2.

Do you have paid staff?

- Yes
- No
- Don't Know

Do you have volunteers?

- Yes
- No
- Don't Know

Please tick where your organisation works?

- In one or more local communities
- In one or more counties
- All Wales
- UK wide
- Internationally

Please select the Third Sector Support Wales organisation your organisation has worked the most with in the last 12 months

### 3. Good Governance

How would you describe the governance of your organisation?

- Very good
- Good
- Average
- Poor
- Don't know

Has your organisation received support or guidance from Third Sector Support Wales on Good Governance?

- Yes
- No
- Don't Know

## 4. Good Governance

Please tick the extent to which this support has been useful for your organisation

	To a great extent	To some extent	Not much	Not at all
Increasing confidence in leading your organisation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increasing skills to run your organisation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 5. Effective influence and strategic engagement

To what extent has your organisation been able to influence and engage?

- Very well
- Well
- Averagely
- Poorly
- Don't know

Has your organisation received support or guidance from Third Sector Support Wales on effective influencing and strategic engagement?

- Yes
- No
- Don't Know

## 6. Effective influence & strategic engagement

Please tick the extent to which this support has been useful for your organisation

	To a great extent	To some extent	Not much	Not at all
Enabling those you work with to influence policy development, service planning and delivery.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gaining the skills and capacity to influence policy and services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being able to meaningfully engage with public bodies in policy development and design and delivery of services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 7. Volunteering

How would you describe the advice and support volunteers receive from your organisation?

- Very good
- Good
- Average
- Poor
- Don't know

Has your organisation received support or guidance from Third Sector Support Wales on volunteering?

- Yes
- No
- Don't Know

## 8. Volunteering

Please tick the extent to which this support has been useful for your organisation in...

	To a great extent	To some extent	Not much	Not at all
Accessing high quality information, advice and support to recruit and manage volunteers.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning and continuously improving the volunteering experience.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## 9. Sustainable Funding

How sustainable is the funding within your organisation?

- Very
- Good
- Average
- Poor
- Don't know

Has your organisation received support or guidance from Third Sector Support Wales on sustainable funding?

- Yes
- No
- Don't Know

## 10. Sustainable Funding

Please tick the extent to which this support has been useful for your organisation in

	To a great extent	To some extent	Not much	Not at all
Making better use of evidence to develop your services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Being able to network, learn and support organisations and share best practice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Securing and generating the resources you need to survive and grow.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 11. Other

Has your organisation received any other support or guidance from Third Sector Support Wales?

- Yes
- No
- Don't Know

## 12. Other

Please provide brief details of any other services you have received.

To what extent did you find these services useful?

- To a great extent
- To some extent
- Not much
- Not at all

### 13. Final Comments

Please use this space to let us know if there is any additional support that Third Sector Support Wales could provide, or any other comments you would like to give.

Please leave your email and telephone number below if you are happy for us to contact you in the future.

## 14. Complete

**Thank you for taking the time to complete this survey. We really value your feedback.**