

ORGANISATIONS PROVIDING BENEFIT INFORMATION, SUPPORT and/or ADVICE

JAN2012

Organisation	Contact	What and who
Age Concern Pembrokeshire	Jane Slade & Pamela Lewis 01437 769207 or 769972 karen@acpembs.org.uk	Benefit information and support for older people and their carers, form filling as part of case assessment
Alzheimer's Society Pembrokeshire	Katherine Clegg 01646 692329 Pembrokeshire@alzheimers.org.uk	Benefit information and support for people with dementia (incl. Alzheimer's) and their carers
Action for Children	Diane Beacroft 01437 761330 Diane.Beacroft@actionforchildren.org.uk	Benefit information and support for parents/carers of children with disabilities
Citizen Advice Bureau	0844 477 2020 hwestcab@yahoo.com	Benefit Advice in person & telephone queries. Monday-Thursday 10.00 - 1.00
CEREBRA For brain injured children and young people	David Williams - Regional Officer DavidW@cerebra.org.uk 01267 242558	Home visits to complete DLA/benefit forms for children up to and including age 16 with neurological and neuro-developmental disorders
Connect DRA	Julian Avery & Emma Rowe 07856 721369 connect_dra@hotmail.com	Advocacy advice and support for disabled people and their carers, covering all aspects of Social Welfare law, from DWP Benefits to Local Authority Community Care.
Parkinson's Disease Soc., Pembs & Derwen	Vicky Riddle 08442253716/3784 vriddle@parkinsons.org.uk	Benefit Information & Support for people with Parkinson's and their carers
Welfare Advice Pembrokeshire County Council	Karen Davies 01437 764551 k.davies@pembrokeshire.gov.uk	Advice and assistance to all service user groups in Pembrokeshire with up to date information on welfare and social security benefit entitlements.
PIPPA	01437 760665 pippapembs@btconnect.com	Benefit information and support for people with mobility problems
DWP Visiting (Department of Work and Pensions)	Pension Service 0845 6060265	DWP Visiting provides face-to-face contact, through home visits, for customers who are vulnerable and unable to access the services through telephony, post or online.
DirectGov (virtual)	http://www.direct.gov.uk/en/MoneyTaxAndBenefits/BenefitsTaxCreditsAndOtherSupport/index.htm	Direct Gov: Public services all in one place. Link to benefits and financial support: Beginner's guide to benefits
Pembrokeshire Mind	01437 769982 pembsmind@aol.com	Benefits advice and help with filling forms by appointment for people with mental health problems.
Pembrokeshire Care and Repair	Jenny Warlow 01437 766717 jenny.warlow@pembs-ha.co.uk Luke.lenton@pembs-ha.co.uk	Benefits guidance and help with filling in forms by home visits for older and disabled people.
Mencap Cymru's Wales Learning Disability Helpline	Helpline 0808 808 1111 Regional Officer - Alli Maskell 07887 850 293 alli.maskell@mencap.org.uk	Free phone helpline. Welfare benefits adviser service and benefit checks for people with a learning disability and their carers.